



Kerala State Co-operative Consumers' Federation Ltd

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CORRIGENDUM/ADDENDUM NOTICE

Tender ID : CFED/ITD-3/455/2021-22 dtd.24.02.2022.

Tender Title : Tender document for Design, Development and Implementation and support of an end to end Software solution for the Kerala State Co-operative Consumer's Federation Ltd. (CONSUMERFED).

Dear Bidders,

Bidders are requested to find the attached file regarding the amendments made on the RFP/Tender documents based on the tender no. CFED/ITD-3/455/2021-22 in section 'CORRIGENDUM AND ADDENDUM DETAILS' in the website. Please take note of the change/modifications and kindly make necessary arrangements accordingly.

Ernakulam.
11.03.2022.

Managing Director

CORRIGENDUM & AMENDMENTS

Sl. No.	Clause/Reference Number	Subject	Clarification sought	CONSUMERFED Technical Committee Decision
1	Section 2.C Business Operation by Division Head Office (Page – 16)	Scope of the project	File Management System - Is this module in the scope of the project? Is there any existing File Management System implemented and in use at CONSUMERFED? If yes, do we need to integrate the File Management System with the proposed solution?	File Management is part of the Scope of work of the Project. Not expecting integration with the existing system
2	Section 9. Terms of Payment (Page – 40)	Payment Milestones	In the Financial Bid format, Pricing has been asked Module/Feature wise. Can we consider the Payment milestone at Phase/Module wise?	Payment milestone will be Phase wise, On completion of phase1, followed by UAT, payment will be partly released
3	Section 15. Terms and Conditions, Point 18 (Page – 51)	Hosting Infrastructure support	Can you please elaborate the scope for Hosting infrastructure support for 4 Years? What all services needs to be included for the infrastructure support?	Based on the recommendations of the winning bidder, Consumerfed will provision the same. All the Application as well as Database server/cloud related Administration, monitoring, Security, backup etc for meeting the NFR / SLA during the warranty and AMC periods will be a scope of work of the bidder.
4	Section 3.2.2 Phase 2 requirements, Point 1.C (Page –27)	E-Commerce 24*7 Customer Support	a) Can you please explain if 24*7 support for ECommerce is to be provided by the Bidder? b) What is the L2 support timing, and the working days required for the AMC and Warranty Support?	a. Yes we need 24 X 7 support as the e-commerce site will be operated by users on a 24 X 7 fashion. So availability of the portal is of paramount importance, and also the redressal of customer grievances. b. Yes. 24 X 7 support needed.



5	Section 3.1 (D) Overall Scope (Page – 17)	Integration with existing applications wherever necessary	If integrations are required, then please list the systems/functionalities that need to be integrated. What is the purpose and scope of integration - For generation of reports, For transactions etc.	Not expecting integration with the existing system, however the data from the existing legacy distributed system has to be securely and accurately migrated to the new platform to ensure continuity.
6	Section 3.1 Overall Scope (Page 17)	Overall Scope	For Triveni Institute of Pharmacy and for the Gas division we are considering only the Centralized Accounts module in the scope. Is there any other feature/module required for these two divisions?	In the case of Triveni Institute of Pharmacy (TIP), Accounts module is needed (TIP will have to maintain their accounts independently, however from the HQ information abstracts should be available for monitoring) For Gas Division Job work Module and Accounts, Inventory, Purchases/ Sales module, POS with offline capability module/functionalities are expected. More clarity will be there during SRS preparation.
7.	Section 4 (Page 33)	Prequalification criteria item no 11	Bidders should have at least 3 PMP certified engineers. Against this, is it allowed for 'Experienced persons having 8+ years of experience in E-governance project management Experience' as 'PMP other particularly certified professional' is not available with us.	Project Managers with PMP is preferred, however in the absence of PMP certified professionals in roll, a self certification from the bidder with proof of 8+ years in managing major Software development projects of this magnitude may be provided.
8.	Section 2-C. Business Operation by Division (Page 15)	POS Machines	Whether the project need integration of existing POS machines, if yes then what type of machines are now used, what are the communication options currently available. in case the POS is purchased by the ConsumerFed, How many different type of POS machines will ConsumerFed purchase this is essential to qualify the integration effort.	There are no existing POS machines deployed. Currently a PC based billing software and Dotmatrix and Thermal printers are used for bill printing. ConsumerFed will procure new POS machines and expect the bidder to develop software which is device and operating system agnostic (browser based and elastic) so that it can be deployed in any kind of POS machines.
9.	Section 9 (Page – 40)	Payment terms	How the payment terms distributed across development phases need clarity	Modified Terms of Payment and Annexure V are added as addendum below,

10.	Section C. Business Operation by Division (Page – 15)	Mobile Outlets	Whether mobile device having integrated thermal printer and barcode scanner need to be specified or integration of such requirement to the device purchased by CONSUMERFED is there or not	We are envisaging a solution which should work offline as well as online mode, no need to specify a device. A compatible device will be procured by CONSUMERFED once the software solution is ready for piloting.
11.	Section 4 (9) Pre-qualification (Page – 33)	Pre-Qualification criteria	The bidder or its software development Unit/Division should have the following certifications: ISO 9001:2015 and ISO 27000.	Corrected as- Division should have the following certifications: ISO 9001:2015 or ISO 27000.

ADDENDUM

Amendments :-

A) PAGE NO:57 ANNEXURE-V Corrected as following:

Annexure- V

Financial Bid format

The Financial Bid shall be submitted in the below mentioned format

Sl. No	Details of Work	Rate (inclusive of GST)
1.	Software Development, Implementation, Documentation and AMC as delineated in RFP meant for CONSUMERFED computerisation	
Total In words :		



Split Up of Commercial

Sl. No	Details		Cost
1.	Development Cost Module Wise		
	Phase-I		
		1.1.1 Module-1	
		1.1.2 Module-2	
		1.1.3 Module-3	
		1.1.4 Module-4	
		1.1.5 Module-5	
		1.1.6. Module-6	
		1.1.7 Module-7	
		1.1.8 Module-8	
		1.1.9 Module-9	
	Phase-I TOTAL		
	Phase-2		
		1.2.1 Module-1	
		1.2.2 Module-2	
	Phase-2 TOTAL		
	Phase-3		
		1.3.1 Module-1	
		1.3.2 Module-2	
	Phase-3 TOTAL		
2.	Training		
3.	3 Year offsite Support		

B) PAGE NO.40 - 9. Terms Of Payment**Terms of Payment**

The payment shall be made on the basis of the delivery milestones as specified in the following table by each phase.

Sl. No	Milestones	Payment
1	Mobilization advance	20%
2	SRS Approval	10%
3	UAT signoff(PHASE 1,PHASE 2 & PHASE 3)	
3.1	Delivery & UAT sign off PHASE-1	20%
3.2	Delivery & UAT sign off PHASE-2	5%
3.3	Delivery & UAT sign off PHASE-3	5%
4	Delivery of integrated software modules as per approved SRS, integration, testing and UAT sign off	20%
5	Handover of documentation and final audited source code	10%
6	Completion of warranty	10%
7	AMC start after warranty	



C) Page no.44 - 14. Bidding Process

14.1 Tender Timeline

The Tender Timelines are specified in the following table.

Sl. No	Activity	Date
1.	Float/ advertise RFP	24-Feb-2022
2.	Pre-Bid meeting	07-Mar-2022
3.	Uploading of corrigendum	14-Mar -2022
4.	Last date for submission	21-Mar-2022, 3:00 PM
5.	Publish short listed vendors	21-Mar-2022
6.	Screening (technical presentation)	28-Mar-2022
7.	Publish technical qualified vendor	29-Mar-2022
8.	Opening finance bid	29-Mar-2022, 3:00 PM
9.	Publish shortlisted vendor	30-Mar-2022
10.	Issue of Letter of Indent	30-Mar-2022



Signature with Seal of the Organization